



FACTS **WHAT DOES MOBILITY CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?**

Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> ● Social Security number ● Payment history ● Credit history ● Credit card or other debt ● Mortgage rates and payments ● Checking account information
How?	All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons MOBILITY Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does MOBILITY Credit Union share?	Can you limit this sharing?
For our everyday business purposes - such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes - to offer our products and services to you	Yes	No
For joint marketing with other financial companies	No	Yes
For our affiliates' everyday business purposes - information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes - information about your creditworthiness	No	We don't share
For nonaffiliates to market to you	No	Yes

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

To limit our sharing	<ul style="list-style-type: none"> ● Mail the form below <p>Please note: If you are a <i>new</i> member, we can begin sharing your information 30 days from the date we sent this notice. When you are <i>no longer</i> a member, we continue to share your information as described in this notice. However, you can contact us at any time to limit our sharing.</p>
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Questions?	Call toll-free 800-388-7889 or go to www.mobilitycu.com
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Mail-in Form							
	<p>Mark any/all you want to limit:</p> <p><input type="checkbox"/> Do not share my personal information with nonaffiliates to market their products and services to me.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%; height: 20px;"></td> <td style="width: 70%;"></td> </tr> <tr> <td style="height: 20px;"></td> <td></td> </tr> <tr> <td style="height: 20px;"></td> <td></td> </tr> </table> <p>Mail to: MOBILITY Credit Union P.O. Box 630428 Irving, TX 75063-0428</p>						

What We Do	
How does MOBILITY Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does MOBILITY Credit Union collect my personal information?	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> ● Open an account ● Apply for a loan ● Provide account information ● Provide your mortgage information ● Show your driver's license <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> ● sharing for affiliates' everyday business purposes - information about your creditworthiness ● affiliates from using your information to market to you ● sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.</p>
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.

Definitions	
Affiliates	<p>Companies related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> ● <i>MOBILITY Credit Union has no affiliates.</i>
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> ● <i>Nonaffiliates we share with can include mortgage lenders, insurance agents and brokers.</i>
Joint Marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> ● <i>Our joint marketing partners include insurance companies, checking account enhancement program providers, and identity secure program providers.</i>

Other Important Information

For Alaska, Illinois, Maryland and North Dakota Members. We will not share personal information with nonaffiliates either for them to market to you or for joint marketing - without your authorization.

For California Members. We will not share personal information with nonaffiliates either for them to market to you or for joint marketing - without your authorization. We will also limit our sharing of personal information about you with our affiliates to comply with all California privacy laws that apply to us.

For Massachusetts, Mississippi and New Jersey Members. We will not share personal information from deposit or share relationships with nonaffiliates either for them to market to you or for joint marketing - without your authorization.

For Vermont Members. We will not share personal information with nonaffiliates for them to market to you without your authorization and we will not share personal information with affiliates or for joint marketing about your creditworthiness without your authorization.

IMPORTANT OPTIONS FOR TEXT MESSAGING (SMS)

By selecting the "AGREE" option, I hereby consent to receive SMS messages from Mobility Credit Union. Kindly provide the phone number you wish to authorize for SMS messages. If you do not want to receive SMS messages from Mobility Credit Union, please sign on the "I DO NOT WISH TO RECEIVE SMS MESSAGES" option. Message Frequency may vary and Msg & Data rates may apply. Reply STOP to opt-out at any time.

AGREE (I agree to receive SMS messages from Mobility Credit Union)

Phone number for receiving SMS messages _____

I DO NOT WISH TO RECEIVE SMS MESSAGES

Zelle Privacy Policy:

Within our mobile banking application, we aim to elevate your user experience and ensure secure transactions. To achieve this, we request permission to access your contact names, emails, and phone numbers. This data is exclusively utilized for the streamlined facilitation of finding and paying trusted individuals through the Zelle feature. Specifically, it is employed to prepopulate forms when adding a Zelle contact for payment purposes. We want to emphasize that this information is treated with the utmost confidentiality, safeguarded against disclosure to any third party, and reserved solely for the intended purpose. You have full control over your privacy, with the ability to disable contact permissions for this mobile banking application at any time through the Settings feature. Your trust and privacy remain our top priorities, and we are dedicated to the responsible handling of your personal information.

Image Collection & Usage Privacy Policy:

Our banking app may collect and utilize user images for various purposes aimed at enhancing user experience and providing specific functionalities. Users maintain control over the camera access and usage within the app. Camera access is explicitly requested when the app requires image capture for any functionality. Users can enable or disable camera access at any time through the app's settings. Disabling camera access will prevent the app from utilizing the camera for any functionality requiring image capture. We are committed to protecting the privacy and security of our users' information. Any images collected are used solely for the intended purposes outlined above and are not shared with any unauthorized parties. By using our app, you consent to the collection and usage of images as described in this privacy policy.